

Date of Incident	08-17-2025
Prepared By	Anabel Guzman
Reviewed By	Incident Report was reviewed by John Samuel on 08-20-2025 at 01:38 AM.
Property	York House (South)
Time of Incident	22:00:00
Location of Incident	5325 Old York Road Phila.Pa.19141

Report Last Updated By	Update Date
John Samuel	08-20-2025
Anabel Guzman	08-19-2025

Incident Type
Misc.
Description of Incident
At approximately 10:00PM on August 17, 2025, a power outage occurred at the property located at 5325 Old York Road Phila.Pa.19141 due to a transformer failure on Broad Street. The outage affected building operations,including elevator functionality and emergency systems.
Corrective action taken at the time of the incident
Upon notification from our Operator, Brian Curry, our designated Maintenance On-Call personnel, promptly arrived on-site to assist the Residents safety .The power was restored within the hour.
What we have done related to Customer Service and helping the resident, if anything?
Mr. Brian Curry coordinated with the Philadelphia Fire Department and the Elevator Company to ensure safety protocols were followed and to support restoration efforts and Calming The Residents.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No