

<b>Date of Incident</b>	08-17-2025
<b>Prepared By</b>	Anabel Guzman
<b>Reviewed By</b>	Incident Report was reviewed by Anabel Guzman on 08-19-2025 at 12:14 PM.
<b>Property</b>	York House (South)
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	5325 Old York Road Phila Pa. 19141

<b>Report Last Updated By</b>	<b>Update Date</b>
Anabel Guzman	08-19-2025

Incident Type
Misc.
Description of Incident
At approximately 11:00pm on August 17, 2025, a power outage occurred at the property located at 5325 Old York Road Phila.Pa.19141 due to a transformer failure on Broad Street. The outage affected building operations, including elevator functionality and emergency systems.
Corrective action taken at the time of the incident
Upon notification from our Operator, Brian Curry, our designated Maintenance On-Call personnel, promptly arrived on-site to assist & calming the Residents & safety Ongoing monitoring of building systems until power was restored
What we have done related to Customer Service and helping the resident, if anything?
Mr. Curry coordinated with the Philadelphia Fire Department and the Elevator Company to ensure safety protocols were followed and to support restoration efforts calming the resident and Power restoration efforts were initiated promptly.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No