

Date of Incident	08-18-2024
Prepared By	Frank Baer
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-20-2024 at 07:38 AM.
Property	Towers at Wyncote
Time of Incident	00:30:00
Location of Incident	1230-1 balcony

Report Last Updated By	Update Date
Brian Kroker	08-20-2024

Description of Incident

Vandola Mims reported to Rejuvenate temp Dana that neighbors (1201-1) had knocked down the balcony barrier and were shooting into her patio. She also mentioned to Maurice on Sunday that there had been a shooting, but no bullets were found. She claimed the gun had a silencer. - Linda and I spoke with Vandola Mims today, and she said they were shooting through a hole in the divider. However, I had Josh check and found no issues with the divider or signs of any damage; the divider is secure. - I also spoke with Officer Mike (see attached police report). The resident told the police she was threatened with death by the neighbor husband and wife (1201-1) but did not mention any shooting. The police visited the neighbor next door, who was alone (his wife is in India) and was just watching a movie. He had no knowledge of the situation. She contacted the police again, stating that they were shooting again...

Corrective action taken at the time of the incident

police contacted several times 9:30PM and 12:30AM.

What we have done related to Customer Service and helping the resident, if anything?

Linda and I contacted the resident's and took notes. We followed up with emergency contact, Ms. Pitman (her sister), who confirmed that her sister is often scared and stays with her most of the time. The sister said Ms. Mims needs help, she is seeing a doctor, but is not taking her medications. Ms. Pitman is trying to reach the resident's niece for additional support and help

Witnesses names and phone number

n/a

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

1230-1

Resident Name

Vandola Mims

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

