

Date of Incident	08-14-2024
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-20-2024 at 09:36 PM.
Property	Towers at Wyncote
Time of Incident	00:03:30
Location of Incident	Tower One sidewalk - near grilling area

Report Last Updated By	Update Date
Brian Kroker	08-20-2024

Incident Type
Slip and Falls
Description of Incident
Resident first reported the incident to Liesa Nelson, Concierge in Tower 1 at 3:35AM Per resident Jeanne Volpe I tripped on the lip of the cement where it meets the dirt, in the corner. I tripped on the way out of the building, proceeding towards building two. Ms. Volpe planned to see her chiropractor on Monday, 8/19. She said she fell hard; it shook her up a little, but she is okay. She skinned her knee and the heels of her palms. She is having some back pain
Corrective action taken at the time of the incident
Frank requested mulch to be added to this area as it is shaded, and grass will probably not grow.
What we have done related to Customer Service and helping the resident, if anything?
Linda emailed Ms. Volpe to see how she as feeling.
Witnesses names and phone number
n/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0606-1
Resident Name
Jeanne Volpe
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

