

Date of Incident	08-18-2022
Prepared By	Marva Brown
Reviewed By	The Incident Report was Not reviewed.
Property	Gateway Towers
Time of Incident	15:45:00
Location of Incident	3700 Gateway Drive, Apt. B619, Philadelphia, PA 19145

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Incident Type		
Misc.		
Description of Incident		
At approximately, 5:45pm a woman named Bernadine Odom came to the office to request a wellness check on her friend, Larry Oakley of B619. Ms. Odom said she had last heard from Mr. Oakley around 8pm Monday evening and that it was highly unusual. I advised her to call 911 and let her know I would contact maintenance to have them on standby to open the door when the police arrived. The police arrived approximately 30 minutes later. Upon entering the apartment the police found Mr. Oakley in the apartment deceased. Detective John Tocco #9079 determined there was no foul play involved and called the coroner to have the body removed.		
Corrective action taken at the time of the incident		
Lisa stayed with and comforted Ms. Odom until Mr. Oakley's body was removed. A new electronic key was presented to the lock to secure the apartment.		
What we have done related to Customer Service and helping the resident, if anything?		
I have met with Ms. Odom and expressed my condolences to her and the family. The apartment has been secured.		
Witnesses names and phone number		
Bernadine Odom267-804-1650		
Was there security camera footage of this incident?		
No		
Link to security footage video in Box		
http://		
Did this incident involve a resident?		
Yes		
Resident Name		
Larry Oakley B619		
Did this incident involve a Lindy team member?		

No

Did this incident involve a vendor?

No