

Date of Incident	08-18-2025
Prepared By	Natalie Dixon
Reviewed By	Incident Report was reviewed by Alison Snyder on 08-18-2025 at 05:31 PM.
Property	Mt. Airy Place
Time of Incident	08:53:00
Location of Incident	001B Bathroom/Shower

Report Last Updated By	Update Date
Alison Snyder	08-18-2025
Natalie Dixon	08-18-2025

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Deborah Butler, sister of Yolanda Feagin (resident of 001B), was in the shower at 8:51 AM on August 18, 2025. While in the shower, a piece of the ceiling fell down on top of her, causing her to fall in the shower. Deborah reported that she has a headache, ankle pain, upper shoulder and neck pain.
Corrective action taken at the time of the incident
Maintenance came out to clean up and take down the rest of the ceiling, identify the source of the leak, and clean up the area. Deborah and Yolanda said they did not see that there was any discoloration in the ceiling prior to using the shower.
What we have done related to Customer Service and helping the resident, if anything?
Natalie Dixon, Community Director, came to the apartment to assure that the resident and her sister were okay. Deborah had not sought medical treatment yet, but may consider doing so later today.
Witnesses names and phone number
Yolanda Feagin 215-678-0174
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
001B
Resident Name
Yolanda Feagin
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

