



Date of Incident	08-17-2025
Prepared By	Jason Aleman
Reviewed By	The Incident Report was Not reviewed.
Property	251 Dekalb
Time of Incident	04:00:00
Location of Incident	Elevator number 2 in west rear

Incident Type
Misc.
Description of Incident
Around 4am, on call received report of both elevators not working and one resident trapped in side. Julien responded and called fire department to assist resident out of car due to car not being level. Pincus called and report out at 9am for repairs
Corrective action taken at the time of the incident
Elevator company called out for repairs
What we have done related to Customer Service and helping the resident, if anything?
We stayed with the resident until fire department arrived
Witnesses names and phone number
Julien McDowell 267-6250806 Ken Poteat 267-928-0384
Was there security camera footage of this incident?
No
Link to security footage video in Box
Did this incident involve a resident?
Yes
Unit
W0428
Resident Name
the residents Dom
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

