



Date of Incident	08-16-2022
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 08-18-2022 at 02:48 PM.
Property	251 Dekalb
Time of Incident	11:00:00
Location of Incident	East building, elevator #9

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Evelyn Rivera, employee of Clean Tech was in the elevator, just about to exit. When she was struck on the right shoulder/right arm by the elevator ceiling tile.
Corrective action taken at the time of the incident
After Evelyn was struck, she contacted Leno Quattlebaum, Assistant Maintenance Supervisor, who put the tile back up. A work order has been submitted for repair and follow up. Evelyn said she then contacted Joe Dixon, from Clean Tech, and she went to WORKNET to be evaluated. Clean Tech informed me that she was released to work with no restrictions.
What we have done related to Customer Service and helping the resident, if anything?
N/a
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Clean Tech Evelyn Rivera

