



Date of Incident	11-30--0001
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 08-19-2023 at 12:40 AM.
Property	York House (South)
Time of Incident	04:30:00
Location of Incident	Outside the entrance to Yorkhouse South in the driveway

Incident Type
Slip and Falls
Description of Incident
At approximately 4:20pm the concierge came to the office to tell me Mr. Schultz, apt 402, was lying in the drive outside the building. He went off the sidewalk curb in his wheelchair and was lying sideways in the wheelchair on the pavement. I instructed the concierge to call 911 and he had already called. Marquisha and I stayed with the resident while waiting for the ambulance. We did not try and move him. The resident remained conscious while waiting for the ambulance. The ambulance arrived. They lifted him onto a gurney and transported him to Temple. Mr. Shultz does not have any family to contact. He returned from rehab yesterday. Mr. Shultz had an aide yesterday although he dismissed her yesterday afternoon.
Corrective action taken at the time of the incident
Marquisha and I stayed with the resident while waiting for the ambulance. We did not move him.
What we have done related to Customer Service and helping the resident, if anything?
This resident cannot live on his own. He repeatedly falls from his wheelchair and is too frail to manage it.
Witnesses names and phone number
No direct witnesses. Staff was outside within 30 seconds of incident.
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0402
Resident Name
Robert Schultz
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No