



Date of Incident	08-13-2021
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 08-16-2021 at 01:48 PM.
Property	Gateway Towers
Time of Incident	16:08:00
Location of Incident	Gateway Towers rear parking lot behind the 3600 building

Description of Incident
Vincent Nelson said he was driving the golf cart in the rear of the property when a large dragon fly flew into his face startling him and causing him to loose control of the golf cart. Nelson said he accidentally crashed into the front bumper of a parked black Kia. Please see Nelson's report for photos. Nelson said he was not injured from the impact and was not sore or bruised.
Corrective action taken at the time of the incident
The parking decal was registered to Kiera Dancy of A115. We were unsuccessful reaching her by phone, but have emailed her and are waiting for her response so we can provide her with insurance information.
What we have done related to Customer Service and helping the resident, if anything?
We have reached out to the resident.
Witnesses names and phone number
None.
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://Footage will be downloaded.
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Vincent Nelson
Did this incident involve a vendor?
No