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|-----------------------------|---|
| <b>Date of Incident</b>     | 08-15-2020                                      |
| <b>Prepared By</b>          | Linda Barder                                    |
| <b>Property</b>             | Towers at Wyncote                               |
| <b>Time of Incident</b>     | 01:40:00  |
| <b>Location of Incident</b> | 8440 Limekiln Pike Wyncote Pa 19095 Front steps |

| Description of Incident  |
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| Rasheeda Wright 1224-2 was walking down the steps when she said she twisted her ankle causing her to fall down onto the blacktop. She sat there for a minute, I helped her up onto the steps. She sat there while I got ice for her ankle and the first aid kit for her knee, where there was a small amount of blood she cleaned off and applied 3 bandaids. We sat there for approx 10 minutes when she got herself up and left to drive home to her apartment. Resident was wearing a clog style shoe. Resident had keys, phone and papers in her hand at time of fall. There are no cameras. |
| Corrective action taken at the time of the incident  |
| N/A weather was beautiful. Steps in fine condition.  |
| What we have done related to Customer Service and helping the resident, if anything?   |
| Provided ice and first aid kit   |
| Witnesses names and phone number   |
| Linda Barder 215-885-1300  |
| Is criminal activity involved  |
| No   |

