

Date of Incident	08-13-2022
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-15-2022 at 12:49 PM.
Property	Towers at Wyncote
Time of Incident	12:03:00
Location of Incident	Vending machine in Tower (2)

Incident Type
Slip and Falls
Description of Incident
Deidre Simmons from PH06 slipped and fell at the vending machine. Per Vernell Pierce the Concierge who witnessed the fall. Deidre got off the elevator and Vernell got up to say hi. Diedre was there to get a soda when she turned around Vernell saw her slip and fall. She was on the floor until the ambulance arrived. Per Vernell, Deidre was afraid to move because her back and leg hurt.
Corrective action taken at the time of the incident
I called on call maintenance, Joe Cooper was on call and responded immediately. Joe's response . Someone had dropped a soda and failed to report it. We comforted the resident the best we could and contacted the ambulance. We waited with the resident till they arrived and left. After the concierge and I mopped the entire area and waited for it to fully dry.
What we have done related to Customer Service and helping the resident, if anything?
We comforted the resident the best we could and contacted the ambulance. We waited with the resident till they arrived and left.
Witnesses names and phone number
Vernell Pierce, Concierge Travis Poston and Andre Walker, Leasing Agents. Did not see her fall but saw her on the floor.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Deidre Simmons; PH06
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

