

Date of Incident	08-10-2021
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-12-2021 at 08:56 PM.
Property	Towers at Wyncote
Time of Incident	01:00:00
Location of Incident	8470 Limekiln Pike, near lower garage

# **Description of Incident**

Here is an email from Ms. Adams, PH18-2: I write to report that on August 10th around 1pm while walking to the building from my car, I suffered an injury. I was parked in the area near the lower garage for bldg. #2. I parked in the far left corner as you face the building. I think there is shrubbery there which might obscure the view a little. Approaching the curb unexpectedly, there is no curb stone there. It is missing so I stepped not realizing that and was thrown off balance and both ankles twisted to restablilize. I awoke during the night because my ankles, knees and feet hurt. I put ice and i am continuing that today. I think it will be ok but will cause me several days of being somewhat immobile and unable to do my daily activities. Kindly post an alert, stand to mark this hazard until it is repaired.

# Corrective action taken at the time of the incident

Josh has contacted Marino to request the area be patched

# What we have done related to Customer Service and helping the resident, if anything?

I called to see how Ms. Adams was feeling and had to leave a voice message.

# Witnesses names and phone number

# Is criminal activity involved

No

### Was there security camera footage of this incident?

No

# Link to security footage video in Box

http://

#### Did this incident involve a resident?

Yes

#### **Resident Name**

PH18-2; Christine Adams

# Did this incident involve a Lindy team member?

No

# Did this incident involve a vendor?

No

