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| <b>Date of Incident</b>     | 07-23-2021  |
| <b>Prepared By</b>          | Lauren Snyder   |
| <b>Reviewed By</b>          | Incident Report was reviewed by Lori Kolinchak on 08-09-2021 at 12:55 PM. |
| <b>Property</b>             | Meadowbrook   |
| <b>Time of Incident</b>     | 12:45:00  |
| <b>Location of Incident</b> | Meadowbrook dog park  |

| Description of Incident  |
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| On July 23, 2021 around 12:45 PM Dana Mandel Schor From apartment 337 walked into the office stating she was "bitten" by a dog by the dog park. I told Ms. Schor that she should go to the hospital, Ms Schor was frantic and mentioned that she had somewhere to go in two hours and asked for the police to be called. Ms. Schor represented the dog owner's name as Naomi Binelli from apartment 868. Ms. Schor asked what will be done about the incident. I informed Ms. Schor that her well-being is of utmost importance and insisted on her going to the hospital. Ms. Schor still frantic insisted on knowing what will be done about the situation. Prospect that was in the office represented herself as a nurse and told her that it is best if she goes to the hospital. I asked Ms. Schol If she needed any help to get there and she stated "no". She then asked that a photo be taken of her leg and asked for it to be sent to her. The photo was taken and Ms. Schor reached for my cell phone and insisted that she send the photo to herself. She then left office. |
| Corrective action taken at the time of the incident  |
| Called and emailed Naomi in 868 regarding the incident. Called Ms. Schor and texted several times after she reached out to the owner.  |
| What we have done related to Customer Service and helping the resident, if anything?   |
| Called and emailed Ms. Schor the following Monday to see how she was doing.  |
| Witnesses names and phone number   |
| Jane Kernan (witness in the office with me at the time Ms. Schor walked in) 267-716-2625   |
| Is criminal activity involved  |
| No   |
| Was there security camera footage of this incident?  |
| No   |
| Link to security footage video in Box  |
| http://  |
| Did this incident involve a resident?  |
| Yes  |
| Resident Name  |
| Naomi Binelli (868) Dana Schor (337)   |
| Did this incident involve a Lindy team member?   |
| No   |
| Did this incident involve a vendor?  |
| No   |

