

Date of Incident	07-13-2023
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-01-2023 at 11:16 AM.
Property	Towers at Wyncote
Time of Incident	12:00:00
Location of Incident	Bathroom, unit 717-1

Incident Type		
Injury-other		
Incident Type Category		
Residents or guests		
Incident Type Sub-Category		
other		
Description of Incident		
According to resident, his son was getting out of shower and when he closed the shower door the glass shattered. The son received a cut on his hand. Resident took son to hospital for stitches.		
Corrective action taken at the time of the incident		
Maintenance was tasked to clean up the broken glass		
What we have done related to Customer Service and helping the resident, if anything?		
Work has been scheduled to remove the remaining shower door and install shower curtain per resident request		
Witnesses names and phone number		
Vaughn Tinsley (resident) - 267- 625-9207 Quam Kent ( maintenance) - 215-888-8433		
Was there security camera footage of this incident?		
No		
Link to security footage video in Box		
http://		
Did this incident involve a resident?		
Yes		
Unit		
0717-1		
Resident Name		
Vaughn Tinsley		
Did this incident involve a Lindy team member?		
No		
Did this incident involve a vendor?		
No		
<u>View Video</u>		

