



Date of Incident	07-29-2023
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Alison Snyder on 07-31-2023 at 08:35 PM.
Property	Sedgwick Gardens
Time of Incident	03:30:00
Location of Incident	Behind C building on McCallum st.

Incident Type
Misc.
Description of Incident
Herbert (Ron) Turner, maintenance tech, was loading AC's to transfer to another property and the resident from Sedgwick Terrace C2 pulled up behind him at a very rapid rate almost hitting him and began shouting profanities at Ron unprovoked then took off down the road.
Corrective action taken at the time of the incident
Pulled security video Spoke with Ron and ensured he was unharmed.
What we have done related to Customer Service and helping the resident, if anything?
N/a
Witnesses names and phone number
Ron Turner 267-767-9006
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Emma Whitfield
Did this incident involve a Lindy team member?
Yes
Team Member Name
Ron Turner
Did this incident involve a vendor?
No
View Video

