



<b>Date of Incident</b>	07-28-2023
<b>Prepared By</b>	Melissa Verdon
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 07-31-2023 at 07:22 PM.
<b>Property</b>	Gateway Towers
<b>Time of Incident</b>	05:30:00
<b>Location of Incident</b>	Front of property near entrance. A building parking lot

Incident Type
Misc.
Description of Incident
A large tree branch fell on Elisa's car, who resides at A318, Gateway Towers . John Samuel and the the security guard, helped to remove the branch from the car. On. Monday July 31st, ALB Painting contractors, came and removed the tree from the property.
Corrective action taken at the time of the incident
John Samuel and security guard, pulled the tree branch off the car, Contacted resident and explained the situation. Reached out to tree vendor to remove the big branch form the property.
What we have done related to Customer Service and helping the resident, if anything?
Removed the tree branch from the car and updated resident.
Witnesses names and phone number
John Samuel - 267 718 1370.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
A318
Resident Name
Elisa Maldonado
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

