

Date of Incident	07-30-2025
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Ryan Baker on 07-31-2025 at 03:19 PM.
Property	251 Dekalb
Time of Incident	09:30:00
Location of Incident	West rear elevator 1

Report Last Updated By	Update Date
Ryan Baker	07-31-2025

Incident Type
Misc.
Description of Incident
Got a report Elevator one stuck on third floor with passenger inside.
Corrective action taken at the time of the incident
Found one of cleaning crew members was stuck. we open the door and let the person out. We then shut the car down and called for elevator service. Follow up: 7/28: Pincus is coming out to inspect.
What we have done related to Customer Service and helping the resident, if anything?
Elevator service called
Witnesses names and phone number
Jason 267-895-6576
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

