

<b>Date of Incident</b>	07-19-2024
<b>Prepared By</b>	Jason Aleman
<b>Reviewed By</b>	Incident Report was reviewed by Jason Aleman on 07-30-2024 at 12:44 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	04:30:00
<b>Location of Incident</b>	In front of Tower 3

<b>Report Last Updated By</b>	<b>Update Date</b>
Jason Aleman	07-30-2024

Incident Type
Misc.
Description of Incident
While unloading the company truck in front Tower 3, resident approached Charles aggressively demanding that the truck be moved. The resident swung at Charles and hit him in the shoulder. Charlie called the maintenance coordinator at that time to report it. The resident then started apologizing and Charlie finished unloading and left.
Corrective action taken at the time of the incident
Reported to upper management
What we have done related to Customer Service and helping the resident, if anything?
Reported to upper management
Witnesses names and phone number
Charles Caroselli 215-526-4565 Jason Aleman 267-875-6576
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0320-3
Resident Name
Anna Lowry
Did this incident involve a Lindy team member?
Yes
Team Member Name
Charles Caroselli
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

