

Date of Incident	07-29-2024
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 07-30-2024 at 02:44 PM.
Property	Meadowbrook
Time of Incident	05:00:00
Location of Incident	Apt 868

Report Last Updated By	Update Date
Brian Kroker	07-30-2024
Lori Kolinchak	07-30-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
Animal-Rodents-Insects
Description of Incident
Resident was treated for ants and beetles on Friday 7/26/24. Ants and another insect were still active over the weekend. Resident stated his one year old son, Benjamin was bitten on the face by something. The baby was taken to CHOP at 5:00 am on 7/29/24 because he kept crying.
Corrective action taken at the time of the incident
Dave Kimmel went to apartment on 7/29 and did see ants. He will return on 7/30 to caulk and fill any gaps. Lori Kolinchak contacted exterminator technician Brennan from Custom Pest Control who indicated that he treated inside and out on 7/26. Both the technician and Dave reminded resident to put food away as there were potatoes on the kitchen floor.
What we have done related to Customer Service and helping the resident, if anything?
Lori spoke with resident when he came to the office to report the incident. She apologized and let the resident know that our Maintenance Supervisor would be right over to his apt. One 7/30 Latonya Wilson followed up with a phone call to the resident to see how the child was feeling. No information as this time.
Witnesses names and phone number
None
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
868
Resident Name
Abdullah Rhamani
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

