

Date of Incident	07-20-2020
Prepared By	Dudlow Blake
Property	Joshua House
Time of Incident	04:30:00
Location of Incident	2607 Welsh Road Apartment I207 Philadelphia Pa 19114

### **Description of Incident**

Mr. Webb's from I207 contacted the leasing office to say he and his wife were sick and that he took his wife Mrs. Webba to the hospital on Saturday 7/18 and they tested her for COVID-19 they received the results Sunday that Mrs. Webba tested positive for it. They wanted us to know they were self quarantined and didn't want to expose maintenance in any way.

# Corrective action taken at the time of the incident

Dudlow Blake contacted COO Brian Kroker and Community Director Nancy Benner. Brian Kroker arranged for restore ore to complete sanitation of the building

# What we have done related to Customer Service and helping the resident, if anything?

Management spoke with the residents and wished them a speedy recovery and provided the COVID letter, a letter was provided to all the residents in the building and restore core sanitized the building Tuesday 7/21

#### Witnesses names and phone number

Dudlow Blake 268-264-7180 Nancy Benner 225-669-8922 Levin Reji 215-934-8601 Nilsa Reyes 215-528-7602

#### Is criminal activity involved

No



