



<b>Date of Incident</b>	07-26-2020
<b>Prepared By</b>	John Samuel
<b>Property</b>	Enclaves
<b>Time of Incident</b>	03:30:00
<b>Location of Incident</b>	3900 Gateway Drive Swimming pool

Description of Incident
-------------------------

At approximately 3:30 pm the Fox Pool supervisor came into the office to say there was an incident at the pool in which a child's foot had been cut by a piece of glass in the pool. At the time the incident occurred there was a life guard named Jabrail Lockhart and a pool guard named Kadeem Graham on duty. An incident report written by the life guard is attached. The pool guard, Kadeem Graham said the man who was with the child hurried away after reporting the incident. He also stated he did see a small cut on the child's toe that appeared to be bleeding. I checked the area where the incident was said to have occurred. I did not see any signs of blood or broken glass.

Corrective action taken at the time of the incident
---

The pool was immediately cleared and closed for the remainder of the day. The supervisor instructed the guards to skim and vacuum the entire pool. He said they would check the filter basket for any signs of glass or sharp debris and report their findings to the leasing office to determine the next step.

What we have done related to Customer Service and helping the resident, if anything?
--

The child involved in the incident is believed to have been with the resident of 3940B1, Damien James. We have tried reaching out to Mr. Damien over phone and his phone is not working. We have emailed him and still waiting for a reply. John Samuel and Jay Unger went to the unit 3940B1 and knocked on the door on 7/27/2020 around 12:30 pm and there was no reply

Witnesses names and phone number
----------------------------------

Is criminal activity involved
-------------------------------

No