



Date of Incident	07-23-2022
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Doris Scipio on 07-26-2022 at 05:50 PM.
Property	Gardens of Mt. Airy
Time of Incident	07:30:00
Location of Incident	1133 E. Mt. Airy Avenue - Entire Building

Incident Type
Mechanical Disruptions
Incident Type Category
Electric-loss
Description of Incident
At 7:30pm a PECO transformer blow out causing a power outage.
Corrective action taken at the time of the incident
PECO replaced the blown transformer.
What we have done related to Customer Service and helping the resident, if anything?
Owen Barrett was on call. He walked the property to ensure there were no property damage due to the power outage. He entered several residents' homes to ensure there were no property damage due to the power outage.
Witnesses names and phone number
Owen Barrett - 215-852-3545
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No