



Date of Incident	07-24-2025
Prepared By	Jason Aleman
Reviewed By	The Incident Report was Not reviewed.
Property	251 Dekalb
Time of Incident	06:09:00
Location of Incident	Elevator 1 in the West rear building

Incident Type
Misc.
Description of Incident
Resident reported that they were stuck on elevator 1 at lobby level.
Corrective action taken at the time of the incident
I arrived at the elevator and made contact with resident. I asked them to press door open button and the door opened. I inspected the car and could not find anything wrong with it. I sent the elevator to the ground level and when it returned the doors opened correctly.
What we have done related to Customer Service and helping the resident, if anything?
Unknown what made the resident think they were stuck.
Witnesses names and phone number
Jason 267-895-6576
Was there security camera footage of this incident?
No
Link to security footage video in Box
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

