

Date of Incident	07-22-2024
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Alison Snyder on 07-24-2024 at 06:38 PM.
Property	Willow Bend
Time of Incident	06:00:00
Location of Incident	Apartment C105 Bathroom

Report Last Updated By	Update Date
Alison Snyder	07-24-2024
Joseph Cooper	07-24-2024

Incident Type
Mechanical Disruptions
Incident Type Category
Sewage backup break
Description of Incident
The tub and toilet backed up into the apartment
Corrective action taken at the time of the incident
Called clean tech to have apartment cleaned and sanitized. Wexler has jetted the line several times prior to this incident for other more minor back ups. We will have a camera put down the line to investigate further the cause of this issue.
What we have done related to Customer Service and helping the resident, if anything?
Called clean tech to have apartment cleaned and sanitized.
Witnesses names and phone number
NA
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

