

Date of Incident	07-24-2023
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 07-24-2023 at 06:56 PM.
Property	Gateway Towers
Time of Incident	12:55:00
Location of Incident	Gateway tower's entrance before guard booth

Incident Type
Misc.
Description of Incident
A large tree fell in front of the entrance of Gateway towers.
Corrective action taken at the time of the incident
Terry, our tree contractor was called but there was no answer. The tree was removed by ALB painting.
What we have done related to Customer Service and helping the resident, if anything?
The contractors are removing the tree. Maintenance is directing traffic so residents can exit the property safely.
Witnesses names and phone number
Frank Fioravanti - apt. 2924 B1 - 215-964-9989
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

