

Date of Incident	07-22-2025
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Alison Snyder on 07-23-2025 at 06:11 PM.
Property	The Diamond at Phoenixville
Time of Incident	04:30:00
Location of Incident	Bedroom outlet

Report Last Updated By	Update Date
Alison Snyder	07-23-2025
Joseph Cooper	07-23-2025

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
Resident had an old power strip plugged into bedroom outlet behind cabinet. While the resident wasn't home the power strip burned the outlet and damaged the wall with a combination of smoke and heat. The plug burnt fully through and disconnected causing any fire to go out.
Corrective action taken at the time of the incident
Replaced outlet, tested smoke detectors and tested power. Notified Alison Snyder, who then notified Paul Oneto and Brian Kroker.
What we have done related to Customer Service and helping the resident, if anything?
Spoke with resident about power strip. Will send an email blast to residents regarding cord/power strip safety.
Witnesses names and phone number
None
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

