

Date of Incident	07-19-2021
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 07-20-2021 at 04:04 PM.
Property	Bromley House
Time of Incident	00:08:00
Location of Incident	Bromley House A building Roof

Description of Incident
When I arrived to work on Monday, July 19th. I noticed the A building roof siding was lifted. Photos were taken and sent to Cooper Roofing. Mike arrived on site around 11am and contacted Cooper over the phone. Cooper informed us that a tech would be out in the afternoon. This damage occurred from Saturday storm (7/17/21). Cooper Roofing came out and secured the siding so more damage could not occur. Advised us they will be back out to replace what is needed.
Corrective action taken at the time of the incident
Contacted the Roofing company immediately after seeing the damage. Asked all maintenance to check the roof for other damage that was not seen from the ground. Notified Lori Kolinchak who asked Mike Jacobus to inspect for possible additional damage. None found.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Cooper Roofing

