Date of Incident	07-19-2022
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 07-19-2022 at 05:49 PM.
Property	251 Dekalb
Time of Incident	10:00:00
Location of Incident	South & West buildings.

Incident Type
Misc.

Description of Incident
The resident in S608, Merve Akan, called the fire department to report the smell of smoke odor on the 8th floor of South building, S808. The fire department came and inspected the 8th floor and there was no evidence of smoke odor on the 8th floor. The fire department checked the 7th and 6th floors a well and there was no odor. The resident then called the fire department back to say the smoke odor was coming from the 8th floor of West building, W808. The fire department again inspected the 8th floor of West building and there was no evidence of a smoke odor. Also, W808 is vacant.

Corrective action taken at the time of the incident
The Assistant Fire Chief said the resident in S608, Merve Adan, was giving them the run around ant that there was no smoke odor in any of the buildings. The resident said it was popcorn odor. The Assistant Fire Chief said there was no evidence of popcorn odor either.

What we have done related to Customer Service and helping the resident, if anything?
The fire department personnel, Assistant Fire Chief and Upper Merion Township police showed up at the community to check for the smoke odor and assist. The resident has been non-renewed due to other issues that have occurred in the community and that reporting false information, such as smoke odor, to the local authorities is a safety and liability concern. Lease is up in October.

Witnesses names and phone number
N/a

Was there security camera footage of this incident?
No

Link to security footage video in Box
http://

Did this incident involve a resident?
Yes

Resident Name
Merve Akan

Did this incident involve a Lindy team member?
No

Did this incident involve a vendor?
No