

Date of Incident	07-16-2025
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 07-18-2025 at 04:59 PM.
Property	Meadowbrook
Time of Incident	12:00:00
Location of Incident	601 toilet supply line leak into 603

Report Last Updated By	Update Date
Brian Kroker	07-18-2025
Lori Kolinchak	07-18-2025

Incident Type
Misc.
Description of Incident
At approximately 12:00 pm on July 16th, Ian Kacergis from 601 ran to maintenance shop to tell them his toilet supply line broke and water was pouring out. Gregg Smith responded to unit to stop leak and to check 603 which is the apartment below. 603 took on significant water. Disaster Solutions was contacted to extract and remediate. On July 17th it was determined that Sheetrock/ceilings had to be removed throughout bathroom and foyer/hallway, to allow everything to dry. Apt to continue to dry thru Tuesday, July 22nd. Painting Contractor is scheduled to replace Sheetrock and paint on July 23rd. Resident made claim with renters insurance and plans to stay in hotel. No damage in 601 and cause of supply line break does not appear to be due to resident in 601.
Corrective action taken at the time of the incident
Disaster Solutions contacted to perform extraction and drying procedures in 603.
What we have done related to Customer Service and helping the resident, if anything?
Tiehira Thompson contacted Daniel in 601 who was not at home to inform him of the incident. Lori contacted both residents regarding making claims with renters insurance for any damage to personal property. 603 had no loss. Resident in 601 did not want to remain in unit while ceilings were open. Lori provided a copy of his renter's insurance policy and he made a claim with Travelers claim #JCF9275
Witnesses names and phone number
NA
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
603
Resident Name
Daniel Yifrach
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

