

<b>Date of Incident</b>	07-12-2023
<b>Prepared By</b>	Frank Baer
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	08:10:00
<b>Location of Incident</b>	Tower 1, first floor elevator landing

<b>Incident Type</b>
Slip and Falls
<b>Description of Incident</b>
Alexandra Miller called the office today about an unreported incident which occurred on Wednesday, July 12th. Resident got off the middle elevator and slipped on freshly mopped ,wet tile floor. There were signs on the side but she didn't see getting off middle elevator. The Cleantech attendant went to get supervisor to help her up , however a few minutes later she got up herself.
<b>Corrective action taken at the time of the incident</b>
Wet signs were up , attendant added another in middle
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Reported today by resident who was requesting we cover cost of getting an MRI and X-ray as she doesn't have insurance.
<b>Witnesses names and phone number</b>
Cleantech attendant , waiting for name
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
<b>Did this incident involve a resident?</b>
Yes
<b>Unit</b>
1205-1
<b>Resident Name</b>
Alexandra Miller
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
Yes
<b>Vendor Name</b>
Cleantech

