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| Date of Incident | 07-17-2020 |
| Prepared By | Alison Snyder |
| Property | Warrington Crossings |
| Time of Incident | 12:00:00 |
| Location of Incident | Apt H02 |

Description of Incident

Jillian Smith of April H02 called the office at approximately 12:00pm to report that she was gone for a few days. When she came back to the apartment, she said that her apartment was unlocked, and that it looks like her apartment was ransacked. She said things were broken or damaged like her TV, holes punched in wall. She asked Earl what she should do, to which he advised her to call the police.

Corrective action taken at the time of the incident

Advised resident to call the police. This resident has had a series of incidents recently, including harassing her neighbor and showing signs of being unstable, that we felt it best to allow the police to handle this incident. She is currently in court process for eviction.

What we have done related to Customer Service and helping the resident, if anything?

Followed up around 2pm to see if she called the police. She said she called the police and they said they would get back to her. Will follow up again tomorrow.

Witnesses names and phone number

N/A

Is criminal activity involved

No

