

<b>Date of Incident</b>	07-15-2025
<b>Prepared By</b>	Shakima Brown
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 07-17-2025 at 04:14 PM.
<b>Property</b>	Mt. Airy Place
<b>Time of Incident</b>	01:30:00
<b>Location of Incident</b>	Side entrance of B building

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	07-17-2025
Shakima Brown	07-16-2025

<b>Incident Type</b>
Injury-other
<b>Incident Type Category</b>
Residents or guests
<b>Incident Type Sub-Category</b>
other

<b>Description of Incident</b>
<p>Kayla Lynch (PM team) injury report: Kayla accounts she was going to 104B to install a range hood. She smelled gas as she approached the door. When she came in the apartment, she checked all the stove knobs (they were fine) &amp; opened up windows &amp; turned off ac &amp; fan. She proceeded to install the range hood &amp; started to feel worse. She responded to the PM team message chat letting Shakima Brown (PM Supervisor) know that her head hurts. (Approx 1:37pm) Kayla then tried to pull out the stove to turn off the gas. In the process, started to feel heavy &amp; decided to leave the unit. She leaned against the wall in the hallway due to exhaustion / heaviness. She came to B buildings side door &amp; sat in between the door for air. She still felt nauseous. As the dizziness continued, she laid down. Attempting to throw up she said that's when things got fuzzy. Mohammad Ghaffari's account: 1:52pm - Kayla called Mohammad saying she felt dizzy, nauseous, &amp; didn't feel well. She asked for him to bring something sweet or smelling salt. Mohammad made his way over to B building from A building &amp; found her on the floor in between the exit door with it opened. Mohammad woke her up and then called Shakima to let her know what occurred. Kayla took time to sit down, drank some water, &amp; feel better after waking. After some time, she decided that she didn't want to go to urgent care or any emergency services to get checked out. Shakima called HR to report the incident and injury, as well as informed Paul Oneto and Mike Jacobus.</p>

<b>Corrective action taken at the time of the incident</b>
<p>Kayla came to the office around 4-4:30pm and sat for a bit. Shakima and Natalie Dixon, Community Director, checked again to see if she wanted to go to urgent care. Kayla said she would go home. Alison Snyder, Regional Manager, intervened after hearing Kayla's symptoms and instructed Kayla that she needed to go get medical attention. Alison left the office with Kayla at 5pm to take Kayla to urgent care. Urgent care stated that they would not see her for gas exposure, so we went to the closest emergency room, Roxborough Hospital. Kayla received a full exam and treatment, and was released around 12:30am. Janice Gregg, Brian Kroker, Ryan Baker, Paul Oneto, Mike Jacobus were all informed throughout the evening of her status. The following day, Paul investigated the cause of the gas leak and found that it was the solenoid of the fire avert that was causing the leak. The device was replaced. Reviewed emergency procedures with team, as well as instruction for handling a gas leak in the future to minimize exposure.</p>

<b>What we have done related to Customer Service and helping the resident, if anything?</b>
N/A

<b>Witnesses names and phone number</b>
Mohammad Ghaffari 215-526-4564

<b>Was there security camera footage of this incident?</b>
No

<b>Link to security footage video in Box</b>
http://Side entrance of B building near the maintenance shop

<b>Did this incident involve a resident?</b>
No

<b>Did this incident involve a Lindy team member?</b>
Yes

<b>Team Member Name</b>
Kayla Lynch

<b>Did this incident involve a vendor?</b>
No

<b>Should this incident be reported to the residents renters insurance policy?</b>
No

