

Date of Incident	07-13-2021
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 07-16-2021 at 10:36 AM.
Property	Fountain Gardens
Time of Incident	10:30:00
Location of Incident	Fountain Gardens 2901 Welsh Road Philadelphia, Pa 19152

Description of Incident
On Tuesday 7/13/21 Dan Testa received a service request for a air conditioner not working. Dan went to inspect the unit on the roof. As he was stepping off of the ladder and climbing out of the hatch he scraped his leg on the hatch latch and fell on the roof. Dan checked his leg and he had about a 4inch laceration on his shin. He exited the roof and went and cleaned and wrapped it. Dan came to the leasing office the following day 7/14/21 and reported it to me and expressed that he was worried about infection and was going to have it looked at.
Corrective action taken at the time of the incident
I provided Dan with the proper forms and locations available and he said he was going to go have it checked. Dan went to Concentra 7/15/21 because the wait at Nazareth hospital was six hours on 7/14/21 so he decided to choose a different location on the form provided, he was treated and given a return to work note and will need to follow up with two check ups.
What we have done related to Customer Service and helping the resident, if anything?
n/a
Witnesses names and phone number
Dan Testa 215-852-6725
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Dan Testa
Did this incident involve a vendor?
No

