

<b>Date of Incident</b>	07-14-2023
<b>Prepared By</b>	Lori Kolinchak
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 07-14-2023 at 06:33 PM.
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	06:00:00
<b>Location of Incident</b>	Roof and ceiling 967

<b>Incident Type</b>
Property Damage
<b>Incident Type Category</b>
Weather
<b>Incident Type Sub-Category</b>
Flood
<b>Description of Incident</b>
Paul Oneto received a call from Abington Police that a very large tree branch fell onto the roof of 967 bldg and went through the apartment ceiling and was leaking. A very quick and severe thunderstorm had just rolled through. Paul called Lori Kolinchak and Brian Kroker. Terry our tree contractor, Cooper roofing and Disaster Solutions were contacted to report. Tree to be removed, then roof repaired and remediation and clean up is underway in 967 and 966.
<b>Corrective action taken at the time of the incident</b>
Contractors engaged as previously stated
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Offered clubhouse for residents. Met with resident in 967 at apt. Called resident in 966. Explained what would be done, what to expect and about renters insurance.
<b>Witnesses names and phone number</b>
967: Manal Elzoheiry 966: Yuliia Kizilor Residents impacted
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Unit</b>
967
<b>Resident Name</b>
Manal Elzoheiry
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

