

Date of Incident	07-08-2025
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 07-09-2025 at 10:27 PM.
Property	Gateway Towers
Time of Incident	05:45:00
Location of Incident	The Enclaves pool

Report Last Updated By	Update Date
John Samuel	07-09-2025
Melissa Verdon	07-09-2025

Incident Type
Vendor Activity

Incident Type Category
Injury to person

Description of Incident

At approximately 5:45pm, a resident in 3902A4 came to the office and reported to Robin Morrison, Resident Service, that the lifeguard and a resident were getting ready to get in a fight and to call the police. Robin instructed Evelyn, the night monitor, to call the police. Then Robin ran over to the pool area and yelled for them to stop, but they continued. Then the resident who was fighting, Kinna Jarmon of A417 and her friends had left the pool area. Robin escorted the lifeguard back into the office, asked her if she was okay and gave her a wet towel for her wounds. The lifeguard had a bleeding wound on her arm. Shortly after, the police arrived. The lifeguard proceeded to inform the police of the incident. At that time, Kinna's mother, Valissa Jaron, and brother, Deshawn Jarmon, entered the office to speak with the police and lifeguard. The lifeguard explained the incident to Valissa, that she had asked Kinna to leave the pool because it was getting ready to storm. Kinna and her friends did not like the way the lifeguard was speaking to them so they proceeded to argue and got in the lifeguard's face. At that time, the lifeguard pushed Kinna. Kinna and her friends then proceeded to fight with the lifeguard.

Corrective action taken at the time of the incident
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The residents will be sent a letter to make sure they follow pool rules and this will be reported to Fox Pools

What we have done related to Customer Service and helping the resident, if anything?

Robin had escorted the lifeguard into the office for safety and called the police

Witnesses names and phone number

Horizon House employee at 3902A4 Robin Morrison - 267-968-4314 Evelyn Ryant - 215-910-9901

Was there security camera footage of this incident?
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Yes

Link to security footage video in Box
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http://

Did this incident involve a resident?
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Yes

Unit

A417

Resident Name

Kinna Jarmon

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?
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Yes

Vendor Name

Fox Pools

Should this incident be reported to the residents renters insurance policy?
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No