



Date of Incident	07-07-2021
Prepared By	Akira Jones
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 07-08-2021 at 05:16 PM.
Property	Park at Westminster
Time of Incident	02:25:00
Location of Incident	In the entrance of C67 apartment door way

Description of Incident
The resident of C67 Jeanne Moore came into the office on 7/7/21 at 2:30 holding her right arm. Jeanne reported, 5 minutes prior as she was exiting her apartment the apartment door closed quickly behind her. The door closed onto her right arm causing the skin on her arm to break in 2 places. Jeanne reported the incident to the office and inquired about urgent care and her medical care compensation.
Corrective action taken at the time of the incident
Work order was created to adjust the door closer. Work order completed today.
What we have done related to Customer Service and helping the resident, if anything?
Gave Jeanne information to urgent care on Street Rd. Akira followed up today to see how the resident was feeling and the resident indicated her arm was sore and still bleeding.
Witnesses names and phone number
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Jeanne Moore
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No