



Date of Incident	07-04-2020
Prepared By	Alison Snyder
Property	Warrington Crossings
Time of Incident	01:45:00
Location of Incident	Warrington Crossings H/I Bldg parking lot

Description of Incident

Deena Gross of April H22 called to report that on Sat July 4th at about 1:45pm, she was leaving her apartment to meet someone outside to pick something up. As she was exiting the building, she heard a door slam behind her and saw that it was Gillian Smith I'd Apt H02. Deena continued walking to the parking lot and Gillian rushed to catch up with her. Gillian started talking incoherently to Deena asking what she was doing and where Deena was going, etc. Deena met her friend in the parking lot by her car, and Gillian continued standing there while Deena and her friend spoke. Gillian then started coming close to Deena, blocking Deena from being able to close her car doors. Gillian said "I'll take that ride" to which Deena said "I didn't offer you a ride." Gillian kept insisting that Deena driver her somewhere and that she would go with her. When Deena declines, Gillian got angrier. Deena got into her car to leave, and called her mom inside the car because she felt unsafe. Deena said to her mom "I think she is crazy" and Gillian overheard which escalated the situation and Gillian got angrier, banging on the passenger window and then blocked Deena's car so she couldn't leave. Deena called the police. When the police arrived, Gillian must have seen them coming and moved away from the car. Deena said when the police spoke to Gillian, she was fighting with them and refused to give her name. The police were filing a report to keep on file.

Corrective action taken at the time of the incident

Notified Lori. We will be terminating Gillian's lease.

What we have done related to Customer Service and helping the resident, if anything?

Spoke to resident about details. Advised resident to obtain a copy of the police report and provide us with a copy. Advised resident we are taking the matter seriously.

Witnesses names and phone number

Deena Gross 215-704-1771

Is criminal activity involved

No

