

<b>Date of Incident</b>	07-04-2021
<b>Prepared By</b>	Frank Baer
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 07-06-2021 at 04:03 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	09:00:00
<b>Location of Incident</b>	Tower 3 parking lot, and unit 223-3

Description of Incident
Resident called Joyce Zamorski this morning stating that on 4th of July she and husband and sister were watching fireworks from their apt facing center city . Someone set off a firework in the parking lot and an ember went through the screen window and hit her sister. They did not report to concierge , rover or police, but alerted office today . Says sister Charmaine has fibromyalgia and hurt her stomach.
Corrective action taken at the time of the incident
Reported several days after event
What we have done related to Customer Service and helping the resident, if anything?
Followed up with resident and had Maintenane take pic of screen , scheduled repair
Witnesses names and phone number
David and Arnetta 267-626-3104
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Arnetta and David Cooper
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

