



Date of Incident	07-04-2022
Prepared By	Kaitlin Benner
Reviewed By	Incident Report was reviewed by John Samuel on 07-06-2022 at 10:28 PM.
Property	Haverford Court
Time of Incident	04:07:00
Location of Incident	Pool deck of Haverford court

Incident Type
Misc.
Description of Incident
According to an incident report submitted by a lifeguard a small child who was the guest of the resident in e122 was struggling to swim in the pool and his guardian was not paying attention. The life guard assisted the boy out of the pool and informed the boys guardians that he does not pass the independent swim test and must be accompanied by a guardian while in the water. The guest of the resident apologized and left the pool for the day, an incident report was entered and submitted by the lifeguard on duty.
Corrective action taken at the time of the incident
The boy who could not swim independently and was removed from the pool by the lifeguard
What we have done related to Customer Service and helping the resident, if anything?
The resident involved was informed and give the pool rules for guest
Witnesses names and phone number
Lifeguard Nisar Elani: 267-333-0803
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No