



<b>Date of Incident</b>	07-03-2022
<b>Prepared By</b>	Nancy Benner
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 07-05-2022 at 04:06 PM.
<b>Property</b>	7400 Roosevelt
<b>Time of Incident</b>	01:30:00
<b>Location of Incident</b>	7400 Roosevelt Boulevard Apartments A308 and A306

**Incident Type**

Criminal Activity Involved

**Incident Type Category**

Violence-Residents

**Description of Incident**

On Sunday July 3, 2022 Ms. Paulette Higgins had just returned home from a shopping trip, she was on the phone with her daughter and was walking to her bedroom when she heard a loud pop in the Livingroom area. Ms. Higgins stated it was a gunshot. She entered the Livingroom and found a bullet hole in her wall and in her sofa. A bullet had traveled through the wall from apartment A306. Ms. Higgins explained that she heard fighting from the apartment next to her prior to the gunshot. Ms. Higgins contacted 911 right away and police arrived within a few minutes. Ms. Higgins spoke to police and explained what happened, the police knocked on the door to A306 and the resident Ms.Karto answered the door. Police obtained a warrant for A 306 and found that a pile of books were placed in front of the area where the bullet had traveled through the wall into A 308. The person who fired the gun was not present he left the apartment after he fired the gun and the case was given to the Northeast detectives. No one was injured during the incident. I contacted the 2nd police district and obtained the DC# 22-02-029105 I contacted the Northeast detectives and was able to find out Detective Danks would be overseeing the investigation however he was not in the office and I left a message for him.

**Corrective action taken at the time of the incident**

Police were called by the resident in A308 and the incident is under investigation via the Northeast detectives. I contacted the 2nd police district to obtain the DC# and I contacted The Northeast detectives. Detective Danks is handling the investigation but was not in the office. I left a message for him and am currently waiting for him to return my call. A letter is being drafted to inform the community an incident took place and is currently under police investigation.

**What we have done related to Customer Service and helping the resident, if anything?**

I spoke with Ms. Higgins resident of A308 she was upset and fearful, she was thankful that no one was injured but explained she did not feel safe. Ms. Higgins resides in the 3 bedroom apartment at 7400 Roosevelt and we do not have another three bedroom unit. I did let her know that we have a two bedroom den coming available as she is interested in viewing the unit for a possible transfer. I did let her know I would follow up with the police and that we would cooperate in any investigation they may conduct. I also explained that all residents are screened for a criminal background and that everyone must go through the screening process prior to being approved for residence. I also contacted Ms. Karto resident of A306, she confirmed that an incident did take place involving a firearm in her apartment home she expressed that she was sorry it took place and was thankful no one was injured. Ms. Karto expressed she could not give me any information regarding the incident other than confirming it did take place with a male individual who was in her home, she expressed the police were investigating. I spoke with Ms. Karto in reference to vacating the apartment, she expressed that she has a child with special needs and asked if we could allow her thirty days to make other housing accommodations. Ms. Karto said she could vacate by 8/5/2022. I contacted Brian Kroker to inform him the incident took place and received approval to allow Ms. Karto the 30 days to vacate. A letter is also being drafted for Brian's review to the community to inform the residents that no injuries occurred and the incident is under police investigation.

**Witnesses names and phone number**

Paulette Higgins 267-824-3212-A308 Karrita Karto 215-954-6062 -A306

**Was there security camera footage of this incident?**

No

**Link to security footage video in Box**

http://

**Did this incident involve a resident?**

Yes

**Resident Name**

Paulette Higgins- Karrita Karto

**Did this incident involve a Lindy team member?**

No

**Did this incident involve a vendor?**

No

**Should this incident be reported to the residents renters insurance policy?**

No