

Date of Incident	07-02-2025
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Brian Kroker on 07-03-2025 at 01:45 PM.
Property	251 Dekalb
Time of Incident	03:12:00
Location of Incident	West 824

Report Last Updated By	Update Date
Brian Kroker	07-03-2025

Incident Type
Misc.
Description of Incident
At 3:12am I received a phone call from assistant supervisor Ken, followed by a call from community director Stephen regarding an alarm going off in unit W824. I was told by Stephen that the fire department was on site. I dispatched on call maintenance (Leno IV) to the unit and the fire department reported that a smoke alarm was going off in the unit but they did not enter. On call enter the unit and per the fire department instructions removed the smoke alarm. We returned to install a new smoke alarm and no new alarms have been reported.
Corrective action taken at the time of the incident
Smoke alarm replaced with new alarm.
What we have done related to Customer Service and helping the resident, if anything?
We left a door tag notifying the resident that we entered the unit at that time.
Witnesses names and phone number
Jason 267-895-6576 Ken (267) 928-0384 Stephen (215) 990-2539
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

