



Date of Incident	07-01-2021
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 07-02-2021 at 12:54 PM.
Property	Towers at Wyncote
Time of Incident	06:30:00
Location of Incident	8480 Limekiln Pike (Tower 3) Staircase; East Mezz

Description of Incident
At 3:45pm Rebeca Morales reported to Michelle Bennett, Concierge that earlier in the morning she slipped and fell near the end of the staircase due to a huge puddle of water from the Mezz leading down a couple of stairs to the exit. She bruised her back.
Corrective action taken at the time of the incident
Concierge notified maintenance of a leak in the lobby hallway near the sauna, Tim and Eldorado worked on it and thought to have found and corrected it. Tim will be back on this today.
What we have done related to Customer Service and helping the resident, if anything?
I (Linda) called and spoke to Rebeca this morning to see how she was feeling. Her lower back and buttocks are bruised and feels worse today than yesterday. She will be seeing her doctor when she is done work today.
Witnesses names and phone number
None
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Rebeca Morales
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No