



Date of Incident	06-23-2023
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 06-30-2023 at 02:49 PM.
Property	Towers at Wyncote
Time of Incident	05:20:00
Location of Incident	Metropolis Restaurant

Incident Type
Misc.
Description of Incident
On June 23, 2023 at 5 pm the owners of the restaurant notified us that water was coming up in the rear portion of the restaurant space.
Corrective action taken at the time of the incident
AJ was on call and could not find the source of the issue. It was a torrential rain storm for multiple days when this was occurring. AJ called Disaster Solutions to address any water remediation needed.
What we have done related to Customer Service and helping the resident, if anything?
Disaster Solutions remediated water damage to flooring/restaurant space during the storms we had. 6/26 - Paul inspected and believed a plumbing stack was the cause. 6/29 - Wexler jack hammered the floor to fix the plumbing line under ground. They found that this was not the source of the leak. While working they damaged the hostess island and front floor area, which will Wexler will pay the cost to repair. 6/30 - Alex closed off the back section of the restaurant so they can still operate. Cleantech scheduled to clean all of those areas. Wexler is scheduled to come back to camera the new plumbing stack line they believe could be the source of the problem. Mike Jacobus is overseeing the scope of this repair work, with help from Josh Kozich. Mike is keeping Brian Kroker up to date on the progress.
Witnesses names and phone number
AJ - 267-239-6930 Alex - 215-869-4905
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

