

Date of Incident	06-30-2022
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 06-30-2022 at 08:28 PM.
Property	Towers at Wyncote
Time of Incident	02:00:00
Location of Incident	Kitchen of 1101-3

Property Damage

Incident Type Category

Fire

Description of Incident

The resident in 1101-3 left the oven on with a pizza box inside while cooking pizza causing the inside of the oven to catch on fire. Tim (Maintenance Technician) was able to get inside of the apartment, turn off the breaker to the oven, locate the fire, and grabbed the fire extinguisher out of the hallway and put out the fire. We were unable to check how the Fire Avert worked due to Tim flipping the breaker when he put out the fire.

Corrective action taken at the time of the incident

The fire department was dispatched and brought fans to disperse the smoke in the hallways. Disaster Solutions was called to address the apartment. We will be filing a claim against the renters insurance policy.

What we have done related to Customer Service and helping the resident, if anything?

Disaster Solutions was sent to remediate any smoke damage

Witnesses names and phone number

Josh Kozich 215-514-0218 Tim - 215-252-0192

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Graciela Benitez

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No





