

Date of Incident	06-29-2022
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 06-30-2022 at 09:08 PM.
Property	Gateway Towers
Time of Incident	15:30:00
Location of Incident	3700 Gateway Drive, Philadelphia, PA 19145

Incident Type		
Misc.		
Description of Incident		
At approximately 3:30pm Gregg Smith was jolted on the left elevator in the 3700 Building. He reported the elevator seemed to drop below floor level. Gregg said it caused him to jump out of the elevator car. He stated he was not injured in any way and did not require medical attention.		
Corrective action taken at the time of the incident		
Gregg shut the elevator down immediately and contacted the elevator company.		
What we have done related to Customer Service and helping the resident, if anything?		
The elevator was taken off line to make certain this incident was not repeated with a resident in the car.		
Witnesses names and phone number		
Gregg Smith		
Was there security camera footage of this incident?		
No		
Link to security footage video in Box		
http://		
Did this incident involve a resident?		
No		
Did this incident involve a Lindy team member?		
No		
Did this incident involve a vendor?		
No		