



Date of Incident	06-13-2022
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 06-29-2022 at 06:22 PM.
Property	Gateway Towers
Time of Incident	08:20:00
Location of Incident	3600 Gateway Drive, Philadelphia, PA 19145

Incident Type
Misc.
Description of Incident
On 6/13/22 at approximately 8:20am the 3600 Building was struck by lightening during a thunderstorm. The lightening strike damaged all pull stations.
Corrective action taken at the time of the incident
Alarmist was immediately called as maintenance was unable to reset the alarm panel. Alex of Alarmist determined the panels were beyond repair. He order replacements for the damaged panels. The replacement pull stations were special order and took three days to come in causing the need for a fire watch. John Samuel authorized Blue Star Contractors to conduct the building wide fire watch for three days/nights.
What we have done related to Customer Service and helping the resident, if anything?
Maintenance responded immediately and reassured residents the situation was being handled.
Witnesses names and phone number
Gregg Smith
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No