



Date of Incident	06-25-2021
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 06-28-2021 at 09:58 AM.
Property	7400 Roosevelt
Time of Incident	08:45:00
Location of Incident	7400 Roosevelt Boulevard- A/B breezeway

Description of Incident
<p>Marcus Bradshaw received a call from the Community Director because the door to the A/B breezeway was off the top hinge. Marcus came to fix the door and when he was attempting to get it back on the top hinge the door hit him in the eye at the eyebrow and he began to bleed. Marcus cleaned the cut and called the community director to report what happened. I asked if he was ok and he relayed he was. I asked if he needed medical attention and he relayed he was ok. I contacted Simquetta Lovette to see if she was available to assist Marcus with the door. She was not available to come out but she did say she would call Marcus to assist with the door by phone if he needed direction. Marcus called the community director again and reported he was able to get the door repaired however his eye began bleeding again and he stated he was going to the ER to have it looked at. He was going to Nazareth hospital and I asked him to call me and let me know how he was doing.</p>
Corrective action taken at the time of the incident
<p>I wished Marcus well and asked him to call me to let me know how he was doing and I explained there was some paperwork he would need to complete, he went to Nazareth hospital to be checked. I contacted Michael Jacobus and John Samuel to explain what occurred. I contacted Dudlow Blake, Dudlow was not in the area and asked me to check with the maintenance staff to see if someone could cover the on-call for the rest of the evening. I contacted Simquetta Lovett and she explained she was not able to cover because she did not have childcare for the evening. I contacted Henry Oates however he just finished his on-call and was not in the area he said he was not available to cover. I contacted Gabrielle Guzman and he was not in the area but said he would head back home and he would cover the calls for the rest of the night. I contacted Michael Jacobus to let him know I was able to arrange coverage.</p>
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
Marcus Bradshaw 267-637-4231 Nancy Benner 215-669-8922
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Marcus Bradshaw
Did this incident involve a vendor?
No