

<b>Date of Incident</b>	06-25-2025
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 06-29-2025 at 01:20 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	01:00:00
<b>Location of Incident</b>	Pool

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	06-29-2025
Stephen Cicala	06-27-2025

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
<p>Carlyn Sanchious was swimming and coming out of the pool towards the loading dock area and was going up the ladder. She used her right leg for support and when she stepped with her left leg, there is two screws sticking out of the pool ladder and the left screw scrapped her knee. After the incident, Carlyn stepped out of the pool completely went for her towel wrapped herself and went to the life guard to find the first aid kit. The life guard supplied a wipe and bandage. The resident also informed other swimmers to mindful of the area because of what just happened to her. Carlyn then come and spoke with Ramazan Polat, in the management office, and informed the office of what happened. Carlyn was provided additional alcohol wipes and a band aid.</p>
Corrective action taken at the time of the incident
<p>Mecca Holloway contacted Fox Pools to let them know about the incident at the pool and that a resident was injured by the ladder, screw or nail sticking out. The ladder was caution taped off temporarily until repaired.</p>
What we have done related to Customer Service and helping the resident, if anything?
<p>Joel, our rep from Fox Pool repaired the ladder at 2:32 p.m. on 6/25/25, same day.</p>
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
S0209
Resident Name
Carlyn Sanchious
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

