

<b>Date of Incident</b>	06-26-2024
<b>Prepared By</b>	Ketty Bailey
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 06-27-2024 at 05:54 PM.
<b>Property</b>	Park at Westminster
<b>Time of Incident</b>	20:30:00
<b>Location of Incident</b>	A building elevator

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	06-27-2024
Ketty Bailey	06-27-2024

Incident Type
Slip and Falls
Description of Incident
It was reported to Ketty Bailey, Community Director, this morning by Iryna that last night 6/26 around 8:30pm: Alla Nozhak and Iryna Halsey of Apt A50 were getting into the A building elevator and Alla slipped and fell from water on the floor of the elevator. Iryna stated that the water came from residents that just came from the pool and had not dried off.
Corrective action taken at the time of the incident
N/A Reported the next day. When elevator was checked this morning it was no longer wet.
What we have done related to Customer Service and helping the resident, if anything?
I spoke with both residents to see how Alla was feeling. She told me she was in pain and was going to the doctor today to get checked out by them. I also told the residents that an email blast will go out to remind all residents to please use a towel to dry themselves before entering back into the building. Cameras are being reviewed for footage today.
Witnesses names and phone number
Alla Nozhak and Iryna Halsey 267-255-5722
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
<a href="https://lindyproperties.box.com/s/lhve7iz2vy3cun9zye61ws0jsc7akiyt">https://lindyproperties.box.com/s/lhve7iz2vy3cun9zye61ws0jsc7akiyt</a>
Did this incident involve a resident?
Yes
Unit
A60
Resident Name
Alla Nozhak
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

